



Boys & Girls Clubs
of Kawartha Lakes

Parent and Participant Survey (HIGH FIVE Quality Insurance Survey)

Thank you for taking the time to provide us with feedback about our programs. Please feel free to add any additional comments.

Date: _____

Parent Name: _____

Child(ren) Name: _____

Age of Child(ren): _____

Our child(ren) participated in the following programs (check all that apply):

- Before School After School Music Lessons Homework Program Evening Shuttle
- Dinner Program Full Day Programs (PA Days, March Break, etc.) Dances
- Kids in Motion childcare-Lindsay Childcare Dr. George Hall childcare- Little Britain

Other: _____

Program Location: _____

Programs

Do the leaders show warmth, interest, respect, involvement, positive leadership, and an individualized approach?

- Always Most of the time Some of the time Occasionally Never

Comments: _____

Are the leaders aware of the children; paying attention to safety concerns and adjusting supervision for ages and activities?

- Always Most of the time Some of the time Occasionally Never

Comments: _____

Do the leaders focus attention on children and not one another?

- Always Most of the time Some of the time Occasionally Never

Comments: _____

The leader uses appropriate language and behaviour, and works as a team?

- Always Most of the time Some of the time Occasionally Never

Comments: _____

Activities appear to match interests and needs of children while offering choice, variety and balance?

- Always Most of the time Some of the time Occasionally Never

Comments: _____

What activities does your child (ren) enjoy most? _____

What activities does your child (ren) enjoy least? _____

Since participating in Club programs, my child has: (please check all that apply)

- Increased level of physical activity Increased social skills Increased Self Confidence
 Made new friends Other: _____

Are you satisfied with the nutritious snack offered? _____

Does the staff communicate with you about your child? _____

Facility

How do you find cleanliness and organization of the facility and program rooms?

- Excellent Good Satisfactory Inadequate

Comments: _____

How would you rate the quality of the program rooms?

- Excellent Good Satisfactory Inadequate

Comments: _____

Registration

Do you feel welcomed when you arrive?

- Excellent Good Satisfactory Inadequate

Comments: _____

How do you find the registration process?

- Excellent Good Satisfactory Inadequate

Comments: _____

Additional Feedback: _____

Please check if the above information **cannot** be used for marketing and media purposes by the Boys & Girls Clubs of Kawartha Lakes

